

IT Operations Management



Optimize operations and extend the power of the Now Platform™ to accelerate your cloud strategy with an on-demand service environment that improves cloud utilization, drives down costs, automates recommendations to rightsize, shuts down based on business hours, automates requests, and aids in approvals and governance of the infrastructure supporting native cloud environments.



Gain visibility into your infrastructure and services

Take charge of your infrastructure and services from a single source of truth. Improve service quality, strengthen change processes, reduce risk, optimize infrastructure spend, and minimize software compliance issues.



Avoid and solve service issues quickly

Free up IT staff from time-consuming, error-prone tasks and drive down service outages with AIOps. Accelerate issue resolution with relevant and contextual change, problem, and incident data.



Accelerate cloud strategy and reduce costs

Automate cloud provisioning with a streamlined, responsive, and intuitive self-service portal. Reduce costs by rightsizing cloud resources to match usage and by automatically turning off cloud resources outside of working hours.

