Manage field service agents efficiently and resolve complex field service operations faster with automated processes using Field Service Management.

**Efficiently manage technicians and tasks based on location**
Use maps in Field Service to view assigned and unassigned agent tasks and optimize task routes.

**Drag and drop work assignments based on proximity, availability, and skills**
Drag and drop tasks to agents using Central Dispatch.

**Empower technicians with an optimized mobile application**
Accept or reject tasks, track travel and work time, display tasks or parts and do more using the Field Service mobile application.

**Improve insights with reporting and dashboard**
Access scorecards, drill into breakdowns, and directly access the underlying operational records using reports and dashboards.